



*NCGWA  
Celebrating Over  
70 Years*

# *WATER WORDS*

## **A Letter From The President**

Greetings all,

I hope this letter finds you all well, busy, and ready for the warmer weather. Spring has sprung in most places throughout our beautiful state and we have started off 2023 by taking the NC Ground Water roadshow all across the state. All I can say is “Wow, Wow, Wow!” I love our association and I love to have been able to share with over 1100 people so far this year in person at open houses, county meetings, and continuing education events. The word is out that we are professionals that care deeply about NC Ground Water and our profession.

Early this spring we started out with a round table meeting in Union County with local drillers, environmental staff, several board members, and myself. Several items of business and concerns were discussed, one being the mandatory filtration of private water wells. While we agree in our concerns of citizens’ health, we feel it is best left to the individual well owner to decide on whether to use filtration or not. The Union County proposal was set to take effect April 1, but I feel our coordinated efforts stopped this process as it is off the table as of now. Also in March we held our Spring Drilling day, with 120 people in attendance, twenty-eight of those being state or local environmental health staff. We are so excited to share our knowledge with the environmental health staff in order to foster better cooperation in the field as they understand more about how we do what we do. Another spring event was the annual Wilson Golf tournament, bringing together around 70 people. Everyone “had a ball”!

I would also like to mention we have a new commission enforcement officer, Bryan Colvard. He will be responsible for the western half of the state. I’ve worked with Bryan for several years when he was a local environmental health inspector, and I can say he’s a fair, reputable man that I look forward to working with. Please see Wilson Mize’s letter and the enclosed new territory map. The officer to contact will be dependent upon the county in which you are located. Also, we are working on a few more items of business in Raleigh and I will keep you posted as things develop.

The future is bright and I want to thank all of you for your support. YOU are the association! Thank you to all our long term members for your unwavering support, and thank you to our new members. Welcome aboard. Remember, no other organization is fighting to keep us all in business except the NCGWA. I look forward to seeing you all in Myrtle Beach for the South Atlantic Jubilee in July. Please make plans to attend our membership meeting while there!

Thanks and keep turning to the right,

Matthew Brown, President NCGWA

**NCGWA 2023 CE and Skeet Shoot**  
**More information coming soon!**  
**Date-TBA**

**NCGWA Annual Convention & Trade Show**  
**January 25-26, 2024**  
**Embassy Suites, Greensboro, NC**

The Southern Jubilee 2023 Scholarship applications are available online. **Applications must be received in the Jubilee office and email date stamped or postmarked by May 15, 2023.**

Applications and to be directed to the Southern Jubilee website for more details and instructions, please visit:

<https://www.jubileewatershow.com/scholarships-awards/>

## **STATEMENT OF PUBLISHER**

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**Email: [elaine@execman.net](mailto:elaine@execman.net)**

## **RATES OF ADVERTISEMENT**

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\$150 per issue/\$500 per year

### **Full-page Ad**

\$250 per issue/\$850 per year

## **PUBLICATION DATES**

Articles and ad deadlines

are the first day of

**MARCH**

**JUNE**

**SEPTEMBER**

**DECEMBER**

Any and all NCGWA members are encouraged to send information on past or coming events or news articles that would be of interest to other well drillers. Please send profiles of well drillers/companies that you feel deserve to be highlighted in our newsletter.

# **NCGWA Board Of Directors**

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**Elaine Christian**, NCGWA, Raleigh, NC (919-876-0687)

## **Recognition for Continuing Education**

The purpose of the North Carolina Well Certification Commission is to protect the public's health and safety by ensuring the integrity and competence of well contractors through examination, certification, continuing education, and enforcement.

One of the four purposes of this Commission is the continuing education of the well contractors and its well contractor activity in this State. Under the Well Certification Act 87-98.12; "A well contractor shall satisfactorily complete two hours of approved continuing education each year for the first three years of the certification."

After the requirement is satisfied; a well contractor is never required to attend any other education opportunities.

It is the Commission's belief that continuing education is vital in continuing to be ensuring the integrity and competence of the well contractors and their activities to protect the public's

health, safety, and the environment of this State. The Commission encourages continuing education on a voluntary basis. For those contractors that see the value, after the three-year requirement of approved continuing education by continuing their education in their field, their name will be highlighted on the NCWCCC's website under "Find a Certified Contractor." It is your responsibility to inform the Commission of the approved con-ed you acquired. This recognition resets annually on July 1st.

I challenge you; do not settle for the minimum requirement. Be a lifelong learner, everyone wins. You gain valuable knowledge that sets yourself above the minimum, you are respected by your peers, and your client will receive what everyone wants, the BEST.

Chauncey Leggett, Commissioner

**The bigger the island of knowledge  
creates more of the shoreline of  
wonder.**

# New Well Contractor's Certification Staff Territory Map

The NC Well Contractor's Certification Commission is pleased to announce the recent hiring of Bryan Colvard to assist with well contractor complaints and non-certified well contractor activities. He will be serving as the enforcement specialist alongside Drew Morgan and will be assisting with the certification of well contractors in the western portion of the state.

See below for the revised territory map for Bryan and Drew so should you have any concerns surrounding non-certified well contractors or any complaints please reach out to the appropriate contact for your county. Thanks!

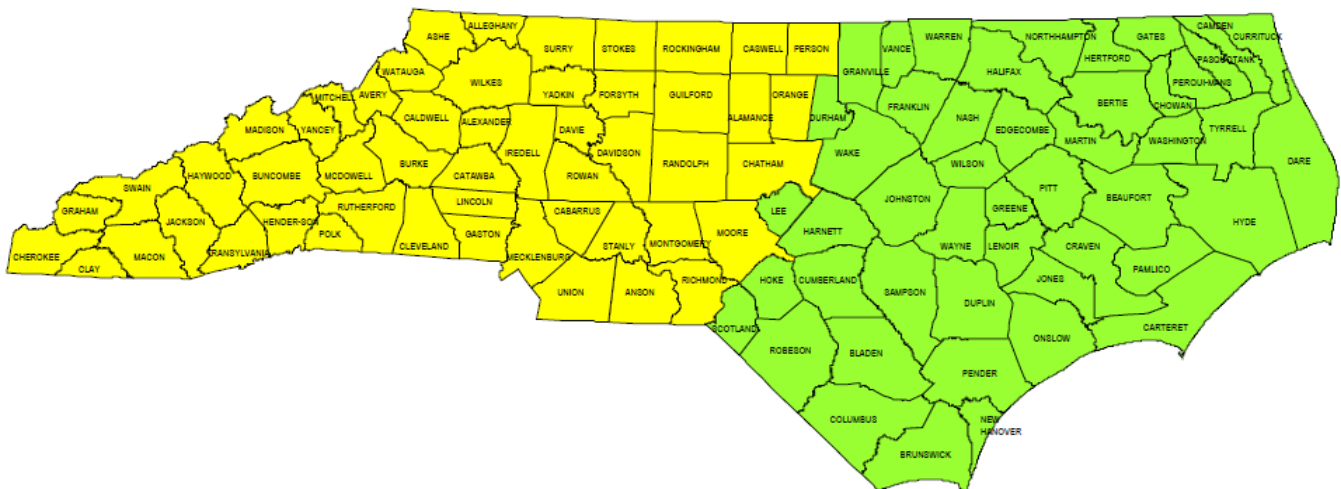
Wilson Mize, REHS

Division of Public Health, Onsite Water Protection Branch

## On-Site Water Protection

Well Contractors Certification Commission Staff

March 27, 2023



● Drew Morgan 919-707-5882 Andrew.morgan@dhhs.nc.gov

● Bryan Colvard 336-528-0409 Bryan.colvard@dhhs.nc.gov

### Save the Dates!

South Atlantic Jubilee / July 29-31, 2023

Myrtle Beach Convention Center  
Myrtle Beach, SC

For more information please visit:

<https://www.jubileewatershow.com/>

2024 NCGWA Continuing Education  
& Trade Show

January 25-26, 2024  
Embassy Suites, Greensboro, NC

Looks like  
leprechauns showed  
up at Lake Valley  
Well Company on  
St. Patrick's Day!

Pictured right:  
Sammy Rackley  
with Lake Valley  
Well Company



## **L. Bryan Colvard II**

### **NC Well Contractors Certification Commission Staff**

I grew up in the beautiful Ashe County, NC Mountains. I graduated Ashe Central High School, followed by service in the US Navy.

My college education began at North Carolina State University. Subsequently transferring to Appalachian State University, I earned a degree in Ecology and Environmental Biology.

My professional career began at the Wilkes Soil and Water Conservation District. I received various professional achievements at the SWCD, including becoming a NC Certified Nutrient Management Planner, a Community Conservation Planner, and an FAA Remote Pilot Certification (drone operator). SWCD duties included administering cost share fund programs for Best Management Practices, performing environmental assessments and cultural resource assessments, BMP construction checks, evaluating soil test reports, providing public education, and technical advice. I served on the NC District Employees Association board as well as various committees.

My career continued at Wilkes Health, with Authorizations in Food Lodging and Institutions, Onsite Wastewater, and Private Wells. I became a NC Registered Environmental Health Specialist during service at Wilkes Health.

My professional aspirations include continued skill development, protecting public health, protecting groundwater resources, and serving the people of North Carolina. I believe strong working relationships are paramount.

I am married to my best friend, Jennifer. I have an adult son, currently attending community college. I enjoy classic rock music, fitness (including running and lifting), camping, hiking, and riding Jeep trails.

[bryan.colvard@dhhs.nc.gov](mailto:bryan.colvard@dhhs.nc.gov)  
(336) 528-0409



## **NGWA Fly In - March 22-23, 2023**

John Boyette and Chauncey Leggett, both past presidents of the North Carolina Groundwater Association, participated in this years NGWA flyin to Washington DC on March 22 and 23.

John and Chauncey met with staff members of Congressman Don Davis, Congressman David Rouzer, Senator Tom Tillis and Senator Ted Bud.

Talking points this year were:

- ◆ For information to go to [smartwaterpolicies.com](https://smartwaterpolicies.com)
- ◆ Supporting rural and private well owners
- ◆ Groundwater quality
- ◆ Groundwater conservation
- ◆ Farm bill priorities

Pictured right: John Boyette and Chauncey Leggett





## NCGWA CORPORATE PARTNERS

### Baroid

Mark Whittle  
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Houston, TX 77251  
mark.whittle@halliburton.com  
281-871-5688



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Phil Silvestri  
745 South Greensboro Street  
Liberty, NC 27298  
psilvestri@preferredpump.com  
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### Drillers Service

Chris Pursley  
PO Box 1407  
Hickory, NC 28603  
c.pursley@dsidsi.com  
704-560-3078



### Roscoe Moss Company

David Branham  
4360 Worth Street  
Los Angeles, CA 90063  
dbranham@roscoemoss.com  
913-488-1096



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12 Summer Creek Court  
Irmo, SC 29063  
rarmstrong@fele.com  
321-356-6752



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## Here's 8 Ways Your Business Can Attract Better Customers...

(hint: It's about you, not them)

- 1 Systemize your sales process, to better qualify customers
- 2 List 20 characteristics of an A+ customer to look for
- 3 Better at establishing expectations up front
- 4 Train customers on how an A+ customer interacts with you
- 5 Dress more professionally to increase perception of your value
- 6 Have your admin reach out to customers for 5 star google reviews
- 7 Find ways to create a 'wow' experience for your best customers
- 8 Have your admin improve your 'google my business' listing

## Choose One To Improve In Your Business, In The Next 90 Days

You know your established well/plumbing/pump business can achieve more. Jason is happy to offer a free strategy session to discuss a clear plan to make your business more fun, more rewarding, and much more profitable. Reach out, contact including direct number below...

336-703-7546

JasonBerry@ActionCOACH.com  
NCBusiness.Coach



**Action  
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# NCGWA Spring Drill Day - Marion, NC - March 31, 2023





# UTILIZE OUR EXPERT BUILD CENTER TODAY



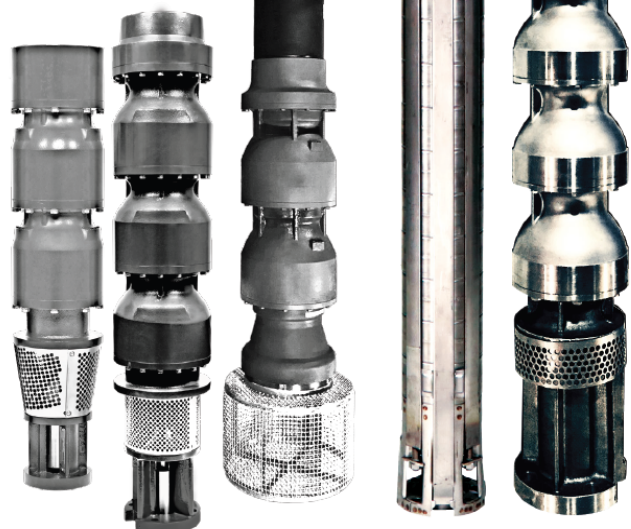
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WWW.NCGWA.ORG

### **Farewell To Commissioner Todd Muench, Chairman of the NC WCCC**

Todd Muench was appointed by the Senate to the NC Well Contractors Certification Commission in 2017. Commissioner Muench represents the non-water supply well: geotechnical, monitoring and recovery well. Mr. Muench has been with the Parratt-Wolff Company for over 30 years and is the current Vice-President. His work on the environmental side of drilling not only carried him all over NC but also from New York to the Caribbean. Commissioner Muench was elected to Chairman of the Commission in 2021. Commissioner Muench's additional duties beside Chairman of the Commission were to chair the Disciplinary and to serve on the Review Committee and Budget Committee. Commissioner Muench's appointment ends on June 30, 2023. His wealth of knowledge of the industry and his strong leadership skills will truly be missed. A big thank you for your service and leadership from the NC WCCC and the State of NC for these past 6 years!

### **Welcome To Commissioner Christopher Deal, Chairman of the NC WCCC**

Christopher Deal was appointed by the Senate to the North Carolina Well Contractors Certification Commission in 2020. Commissioner Deal represents the large capacity water supply wells, industrial, and municipal well industry.

In 2006 Commissioner Deal and his wife founded Cape Fear Drilling Services in Burgaw, NC which they own and operate. Commissioner Deal has great respect for the industry and all the men and women in North Carolina who continue to bring our most valuable resource to taps in homes and businesses every day.

On July 1, 2023 Commissioner Deal will become Chairman of the NC WCCC. Commissioner Deal is thankful for the opportunity to serve as Chairman of the NC WCCC and will earnestly and honestly uphold the Commission to his highest ability. Commissioner Deal's goal is advancement of drillers and the trade by building on past lessons and knowledge for the future generations of drillers yet to come.